Track Overtime in Smart Service

You can now track overtime automatically in Smart Service! If you use Smart Service to track timesheets and send that information to QuickBooks for payroll, you can now set up overtime rules under the Company tab in Settings. There, you can define rules for when to apply weekly overtime, daily overtime, and daily double overtime. You will then need to select an overtime payroll item for each employee under Employee Settings. Smart Service will then calculate overtime hours for you on the Post Timesheets screen. Please note, with overtime features enabled, you can only post timesheets to QuickBooks by week. (Enhancement 9952)

Other Enhancements

1. Added payment fields to job and invoice reports. (Enhancement #9937)
2. For users with Google Calendar integration, changing the end time for a job will now update the end time for the Google Calendar event. (Enhancement #9624)
3. When sending an invoice to QuickBooks Online, if there are too many Billing Email addresses on the job for QuickBooks to accept, addresses will roll over into the CC email box in QuickBooks Online. (Enhancement #9771)
4. Added audit logging to job waiting list fields. (Enhancement #9802)
5. Added the option to copy Notes between Customers, Prospects, and Locations using the Copy Data tool. (Enhancement #9807)
6. Added column customization to the search screen that appears when you click New Job or New Estimate from the Scheduler screen. (Enhancement #9875)
7. Added an option to include inactive records when using the Copy Data tool. (Enhancement #9913)
8. When trying to post a payment to QuickBooks for a job that has been deleted, you can now choose to mark it as posted, and the payment record will have a note indicating that the payment will not appear in QuickBooks because the associated job no longer exists. (Enhancement #9919)
9. Increased the number of decimal places allowed in job item rate and cost to match QuickBooks. (Enhancement #s 9937, 9938 & 9939)
10. Added the ability to copy Price Breaks between Customers and Locations using the Copy Data tool. (Enhancement #9951)
11. Added a column option to display the customer name for locations on the search screen that appears when you click New Job or New Estimate from the Scheduler screen. (Enhancement #9956)
12. For recurring jobs, the interface for adding additional dates will now display default time and employee values based on the last scheduled date, rather than the first scheduled date. (Enhancement #9964)
13. The Post Work Order screen will now show both the recurrence pattern and the next scheduled date for all jobs. (Enhancement #9965)
14. Updated the SMS Opted In dialog box to match updated legal compliance information. (Enhancement #9979)

Resolved Issues

1. Fixed an issue that could result in an error when clicking Get Estimates from the Job Items tab. (Issue #8814)

2. Updated QuickBooks integration logo. (Issue #9930)
3. Corrected an issue when using the Email option on a job to send a Work Order where the document would be mislabeled as an invoice. (Issue #9352)
4. Added a context message when QuickBooks Online returns an error when trying to uncheck Bill Parent Customer on a job with a partial payment in QuickBooks. (Issue #9515)
5. Resolved an issue where texts sent by employees would not show up in the text messaging center. (Issue #9679)
6. Improved the performance of the Get Customers function for QuickBooks Online users. (Issue #9853)
7. The Work Order button will now be hidden on History records with no transaction type. (Issue #9886)
8. Fixed an issue where address line 4 would not appear on some invoice and estimate documents. (Issue #9888)
9. Resolved an issue where moving a job onto and off of the waiting list would cause the job end time dropdown to populate with incorrect times. (Issue #9914)
10. Corrected an issue for Smart Routes users where the end location would be listed twice when routing. (Issue #9921)
11. Changed the default focus when clicking the Complete button on a job to no longer be the "Do Not Invoice" checkbox to reduce the chances of accidentally checking that box. (Issue #9922)
12. Resolved an issue that prevented the history records from being removed from a batch invoice. (Issue #9935)
13. Fixed an issue where the Complete button would still appear on inactive jobs if "Do not add jobs to QuickBooks" is enabled. (Issue #9954)
14. Corrected an issue where printing invoices from the Manage Invoices screen would instead print Work Orders if "Enable invoice template" is unchecked in Settings. (Issue #9955)
15. Resolved an issue for Smart Routes users where certain special characters in an address could cause an error when trying to find directions. (Issue #9959)
16. Fixed an issue that could cause a delay when renaming a job in Smart Service. (Issue #9963)
17. Resolved and issue that could cause an error when trying to clear the assigned employee for a job. (Issue #9971)
18. Corrected an issue that would cause group items to be duplicated on batch invoices. (Issue #9972)
19. Serviced Equipment information can no longer be edited on history records. (Issue #9973)
20. Fixed an issue where Locations could be created from the Scheduler screen even if locations are not enabled under the Company tab in Settings. (Issue #9982)
21. Resolved an issue for users with Automated Billing Management that could prevent automatic payments from being processed if a manual payment was added and processed. (Issue #9983)
22. Corrected an issue that would cause an error when trying to post a Service Agreement with a payment attached. (Issue #10001)
23. Updated a settings label under iFleet Settings from "Enable Customer Notes" to "Display Customer Notes". (Issue #10015)